

Michigan Medicine Specialty Pharmacy: Our Services

What is a specialty pharmacy?

Michigan Medicine Specialty Pharmacy Services is a full-service specialty pharmacy program. It was developed 10 years ago to support Michigan Medicine providers and patients with high-cost and complex medication needs.

Pulmonary specialty medications we service include: inhaled antibiotics, pancreatic enzymes, and modulators.

What services are offered by the Michigan Medicine Specialty Pharmacy?

We are unique from your local retail and mail-order pharmacies. Our pharmacists are directly linked to your specialized health care providers. We are dedicated to personally serving you throughout your entire treatment process. In addition, we offer:

- Access to financial counseling and insurance coverage counseling to minimize your out-of-pocket expense (see pg. 2)
- Access to an on-call pharmacist 24 hours a day, 7 days a week
- Refill reminders: To ensure you don't run out of medications, you will receive monthly telephone calls regarding your refills
- Accurate and efficient assistance with your treatment plan due to our ability to access complete medical records
- Free mail order delivery (see pg. 2)
- Clinical support and education services

Mail order delivery

We offer medication shipping by mail within the state of Michigan. Your ongoing medications will be delivered in unmarked, temperature-appropriate shipping containers at no charge. You may also pick up your prescriptions at the pharmacy during business hours.

Financial counseling and clinical support

Specialty medications are generally high-cost medications, which can leave some patients faced with significant challenges when paying for their medication. We offer financial counseling and insurance support services to help you with your insurance to ensure that you are maximizing all available resources.

How do I contact the Specialty Pharmacy?

Phone:

Specialty Pharmacy: (855) 276-3002

Transplant Pharmacy: (866) 946-7695

Specialty Pharmacy Services page: www.uofmhealth.org/conditions-treatments/specialty-pharmacy-services

Where is it located?

Main Location

East Ann Arbor Health and Geriatrics Center

4260 Plymouth Rd

Ann Arbor, MI 48109

Hours (EST): Monday - Friday: 9:00 am - 5:30 pm; Saturday: 8:30 am - 12:30 pm

Additional Location

Taubman Center Pharmacy

1500 E Medical Center Dr

Ann Arbor, MI 48109

Hours (EST): Monday - Friday, 9:00 am - 6:00 pm

Disclaimer: This document contains information and/or instructional materials developed by Michigan Medicine for the typical patient with your condition. It may include links to online content that was not created by Michigan Medicine and for which Michigan Medicine does not assume responsibility. It does not replace medical advice from your health care provider because your experience may differ from that of the typical patient. Talk to your health care provider if you have any questions about this document, your condition or your treatment plan.

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