University of Michigan Health System
UMHS Human Resources Service Delivery Model Proposal

HSHR Service Delivery Model Initiative
LEAD TEAM

PROCESS IMPROVEMENT TEAMS

COMPENSATION ADMINISTRATION
Team Lead: Rich Holcomb, Paul Salow
Project Mgr: Tony Tsai

EMPLOYEE/LABOR RELATIONS
Team Lead: Project Mgr:

RECRUITING & STAFFING
Team Lead: Project Mgr:

TIME & ATTENDANCE
Team Lead: Project Mgr:

WORKFORCE PLANNING
Team Lead: Project Mgr:

ORGANIZATIONAL DEVELOPMENT & TRAINING
Team Lead: Project Mgr:

TRANSACTION MANAGEMENT
Team Lead: Project Mgr:

MODEL IMPLEMENTATION STEERING TEAM
Team Leads: Kelly, Stephanie Schroeder
Project Mgr: Jaime Palmby

BUSINESS UNIT IDENTIFICATION
Team Lead: Carolyn Cole-Brown
Project Mgr: Safia Al-Kharsa

STAFFING
Team Lead: Kelly
Project Mgr: Jaime Palmby

FUNDING
Team Lead: Doug Duwe
Project Mgr: Patti Nurse

EDUCATION & DEVELOPMENT
Team Lead: Kelly
Project Mgr: Jaime Palmby

TRANSITION MANAGEMENT
Team Lead: Kelly/S Schroeder
Project Mgr: J Palmby

Workgroup 1
Lead: Kelly

Workgroup 2
Lead: S Schroeder

Workgroup 3
Lead: A Louks

Workgroup 4
Lead: Kelly

Communication/Change Management

Revised: March 8, 2011