

Michigan Medicine Faculty and Staff FAQ

10 East Medicine Unit at St. Joseph Mercy Ann Arbor

Saint Joseph Mercy Health System and the University of Michigan are collaborating to provide Michigan Medicine patients another world class location to receive care from U-M physicians. Through an innovative collaboration, Michigan Medicine patients can receive inpatient care from Michigan Medicine physicians on St. Joseph Mercy Ann Arbor's 10 East Medicine Unit – formerly the ACE (Acute Care for Elders) Unit – beginning Sept. 4, 2018.

What patients will be cared for on the 10 East Medicine Unit at St. Joseph Mercy Ann Arbor?

The 10 East Medicine Unit is designed for adult patients with general medical needs as well as elderly patients who can benefit from some of the specialized geriatric staffing and features present on the unit.

The new 10 East Unit is a Progressive Care Unit (telemetry unit) staffed to provide an intermediate level of care. The unit will initially accommodate an average of 12-14 patients, with an institutional goal of expanding this to 26+ patients by the end of 2018.

Who provides care for patients on the 10 East Medicine Unit?

Michigan Medicine hospitalists and geriatricians will work in close collaboration with St. Joe's nurses, techs and support staff – including many former ACE Unit staff – and in partnership as needed with IHA and other providers at St. Joe's Ann Arbor to provide care for our patients on the 10 East Medicine Unit.

While our goal in selecting patients to refer for care on the 10 East Medicine Unit is to minimize subspecialty needs, any patients who do require specialty care (such as cardiology services) during their hospitalization, or who become too ill to remain on the 10 East Medicine Unit, will receive specialty care from St. Joe's physicians or on a specialty unit (such as the ICU) at St. Joe's Ann Arbor. In those instances, the Michigan Medicine care team at St. Joe's will ensure they remain connected to the patient's care and facilitate transitions of care back to Michigan Medicine physicians upon discharge.

How will Michigan Medicine and St. Joe's share electronic medical records and documentation?

All documentation related to the inpatient stay will be completed in St. Joe's EMR system. Michigan Medicine physicians and St. Joe's nurses on the 10 East Medicine Unit will have access to both patient medical record systems to ensure high quality care and smooth transitions for patients. Our MiChart team is working to make information about a patient's stay at St. Joe's more readily visible and easier to access by providers within our systems. In addition, patient records will be available through Great Lakes Health Connect.

How will patients referred to the unit be impacted financially?

Patients referred from Adult Emergency Services will be transported to St. Joe without accruing additional charges for the transport.

A thorough process has been developed to evaluate insurance coverage upfront to ensure that patients and their families fully understand how their insurance coverage will apply to the care they receive on the 10 East Medicine Unit at St. Joe Ann Arbor. Care management staff in the Michigan Medicine emergency department or at St. Joe's can also provide detailed answers to questions patients may have about insurance coverage.

What is the nature of this business relationship?

The ACE Unit joint venture will be dissolved effective Sept. 3 and replaced with a new professional service agreement (PSA) with IHA. Through this PSA, Michigan Medicine hospitalists and geriatricians will be able to provide care for patients referred for admission to the unit by U-M Adult Emergency Services as well as our ADTU's and ambulatory care clinics.

*Questions about the 10 East Medicine Unit at St. Joseph Mercy Ann Arbor can be directed to
Rafina Khateeb, M.D., Medical Director, at rafina@med.umich.edu.*