

**University of Michigan Hospitals and Health Centers
Patient Safety Competency Quiz
Answer Key**

1. (d) Both (b) and (c).
2. (d) All of the above.
3. (d) All of the above.
4. (b) The impact of errors is minimal for healthcare professionals, both personally and professionally.
5. (d) All of the above.
6. (d) When an error occurs, it is appropriate to blame the person who made the mistake.
7. (d) All of the above.
8. (c) Risk Management should not be contacted in the event of patient injury.
9. (d) All of the above.
10. (b) The analysis of the event is focused on blaming individuals rather than on systems and processes.

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