

University of Michigan Hospitals and Health Centers
Patient Safety Rounds Follow-up Memorandum

TO: Patient Safety Rounds Participants

FROM: Chief of Staff

DATE:

On behalf of the Patient Safety Committee, I wanted to thank you for recently participating in Patient Safety Rounds. The purpose of this email is to update you on the action taken as a result of meeting with you to identify issues that may affect patient safety.

Although we have followed up with many of you individually, I would like to take this opportunity to update you on the action taken on the items you identified.

Categories of Problems Identified

Equipment

Staffing

Nursing/Pharmacy Communication

Local Problems

Communication Implementation on 7C new call nurse light system

“Quick Hits List”

Longer Term System Issues

Patient Safety Rounds Event Review

Topic	Owner	Status	Action	Next Steps	Review

Patient Safety Rounds
Report to Executive Director/SMT

The Patient Safety Committee will provide you with the list of concerns raised during patient safety rounds.

Plan includes:

- Emailing the reporter to confirm the summary reflects the reported issue.
- Developing a coordinated approach to prioritize the issues in terms of actual or potential harm to patients.
- Communicate issues in a timely manner.

- Communicating any improvement made to you and the reporter.

The list below describes the issues raised during safety rounds in aggregate, lists the responsible associate Hospital Administrator and assigns a priority score derived from the potential risk to patients multiplied by the times the issue was raised.

These _____ items represent the over riding concerns from the front line staff.
(number)

