Since 1959, Friends Gift Shops have been a partner of Michigan Medicine, helping to promote the health, welfare and education of our community. Friends is a board-governed, volunteer-staffed, non-profit community organization that administers and manages four Gift Shops within Michigan Medicine. The shops are located in University Hospital, the Frankel Cardiovascular Center, the East Ann Arbor Health and Geriatric Center, and C.S. Mott Children’s Hospital. The revenue generated from these shops provide funds for patient programs and educational projects.

- **$2,778,242**: In sales generated between four locations
- **$400,000**: Recorded in net income
- **9,600**: Hours of service provided by volunteers
- **$200,000**: In grants approved and disbursed to hospital and community-based programs
- **35,000**: Michigan Medicine staff, patients and guests served
Why FRIENDS Matters
The revenue generated by the gift shops provide funds for patient programs and educational projects to fulfill its mission of promoting the health, welfare and education of the community.