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FRIENDS
of the University of Michigan Hospitals and Health Centers

UH-2C 201
1500 East Medical Center Drive
Ann Arbor, MI 48109-0061

www.umich.edu/friends
From Our President

Dear FRIENDS,

I am so glad to be back on the FRIENDS board because 2009 is a very important year for us. This coming spring, the FRIENDS will be celebrating the 50th Anniversary of the Gift Shop. Back in the spring of 1959, some very dedicated volunteers (known then as The Guild) opened the first “Gift Shop” which consisted of a small counter space in the lobby of the old Main Hospital. They sold candy, cards, and gifts and slowly grew the business over the years. The profits then, as now, were earmarked for patient needs, setting the course of the FRIENDS philanthropic giving mission for the future.

Twenty years later, in 1978, the FRIENDS (having officially changed their name) opened the first free-standing gift shop in the Main Hospital. The shop had grown and the FRIENDS had opened Mott Children’s Gift Shop as well. By 1988, when I first joined the FRIENDS board, they marked the $1 million giving milestone. In the coming year, 2009, FRIENDS’ 50th anniversary, we hope to pass the $3 million mark in our giving.

This milestone is no small feat, made possible by thousands of volunteer hours given willingly by our dedicated gift shop volunteers. I honor Sue Gikas for her thirty years as a gift shop volunteer and say thank you on behalf of all the recipients of the FRIENDS’ gifts.

As president, I want to spread the good news about the FRIENDS to the hospital community and the customers of our three gift shops. They should know that they are an important part of the FRIENDS giving equation.

The Board is making plans to mark and celebrate this big occasion and we are looking forward to having everyone join us in spreading the good news about the FRIENDS mission of giving. Thank you for your membership in the FRIENDS organization that helps to increase our annual giving. Our FRIENDS membership continues to increase and our plans for the future include the opening of two new gift shops in the East Ann Arbor Health and Geriatrics Center and the new C.S. Mott Children’s Hospital. Thank you for giving me the opportunity to be involved in this wonderful organization at such an exciting time.

Sincerely,

Nancy Bates
FRIENDS President

Ernestina’s Update
Social Services FRIENDS

Hi. I’m Ryan Daniels. I had bilateral retinal blastoma, in short cancer of both retinas. When I was almost 7 months old it was found so I had radiation to both eyes for 1 month. Then 3 months later the largest spot looked sort of suspicious, a different treatment was in the works, but it didn’t happen, the spot had burst. A second round of radiation was done. After that I had to have my spots that mushroomed up froze every month for 9 months. I had developed a cataract along the way, it was too large for Dr. Archer to see through and the cancer cells kept on developing. The Doctors and my parents decided to remove my right eye to save the rest of me.

Now here I am driving and just graduated high school, and onto college to pursue a career in Web Design and Game Design. I have already taken computer graphics during my senior year. Life is good for me a little different for me then it is for others, but doable. I’d like to say Thank You to all that took part in my treatment, especially Grandma Tina (Ernestina Parravano). Grandma Tina helped us in every way; she was always there waiting with open arms for a great big hug and with her bright smile, warm and giving heart and a small gift or story about others like me or her granddaughter that was my age. Grandma Tina also arranged and paid for our stay both times at Ronald McDonald House. She also helped with food now and then. I’m glad God sent you to me. I hope I can share with others the kindness and love you shared with me.

I wish the world could be full of Grandma Tina’s!  

God Bless and Love You,

Ryan and Family

Dear FRIENDS Members,

It is with a saddened heart that I share the news of Dotorea Vander Kaay’s passing on October 12, 2008. Dotorea’s 45 years of dedicated service to the FRIENDS Gift Shops has been overwhelmingly generous. Her outlook on life was filled with spunk and style. Dotorea always shared her sense of humor and joy of life with everyone she came in contact with. Her cheerful smile and warm personality will always be remembered and missed. Dotorea exemplifies the true meaning of FRIENDS. A celebration of life is being planned by her family in Spring of 2009.

Sincerely,

Nancy Bates
FRIENDS President

Sandy Del Favero
FRIENDS Gift Shops Manager
Thank You to Our Patron Donors

The FRIENDS of the University of Michigan Hospitals and Health Centers (UMHHC) want to personally thank those individual who made a donation of $100 or more in the past year. These generous contributions allow FRIENDS to fund many projects that significantly improve the quality of life for UMHHC patients.

A very special thanks to you!

2007 - 2008

Ms. Linda Larin
Ms. Denise Landis
Dr. Robert and Mrs. Jeri Kelch
Ms. Cynthia Kauffman
Mr. and Mrs. David Bloom
Ms. LuAnn Briefer
Mr. Arnoosh and Mrs. Patricia Buhrer
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Ms. Alice Fishman
Mrs. Janet Fogler
Mrs. Molly M Friedrichs
Ms. Martha Funnell
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Ms. Molly George
Mr. Edward Gerowas
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Mr. and Mrs. E. Benjamin Wylie
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Ms. Lucilla Zink
Dr. and Mrs. Tadataka Yamada
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Dr. and Mrs. Walter C. Wilkins
Ms. Helen M. Wells
Ms. Carol Anne White
Ms. Nancy C. White
Dr. and Mrs. William M. Whiteside
Mrs. Vilma Sharrin
Dr. and Mrs. Howard Sharrin
Ms. Beatrice Shubnell
Dr. and Mrs. James Sisson
Ms. Lorna Sillers
Dr. Herbert Sinsky
Mrs. Virginia Slusin
Ms. Stephanie Smith
Marcia Somokowski
Ms. Elizabeth Spencer
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Mr. and Mrs. David Starper
Dr. Connie Standiford
Dr. and Mrs. James Stanley
Mr. and Mrs. David Stapp
Ms. Gloria Stapp
Mr. and Mrs. Julia Stoverson
Mr. and Mrs. Edward Stofflet
Ms. Barbara Stover
Dr. and Mrs. Jeffrey Stross
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Mr. and Mrs. Donald Peterson
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Ms. Darlene Racz
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Ms. Carol Anne White
Ms. Nancy C. White
Dr. and Mrs. William M. Whiteside
Mr. and Mrs. E. Benjamin Wylie
Dr. and Mrs. Tadatsura Yamada
Ms. Lucilla Zink
Volunteer Recognition

from Nancy Bates

I have known Sue Gikas for about 22 years and she has always been one of the most involved and giving of all the volunteers. She has given an average of 15 hours a week (at least) acting as a buyer, board president, gift shop committee chairman, cashier and super volunteer for all of those years. She knows more about the gift shop and its history than ANYONE and shares her time and talents willingly.

Never stressed or annoyed with the many questions that come her way, WHENEVER she is in the shop, she goes about her volunteer work as if it were a natural part of everyone’s life. “No big deal”, I can hear her answer to any problem while others are fretting over. She exudes calm and natural compassion for others and is a perfect role model for everyone. The FRIENDS have been so very lucky to have had Sue’s THIRTY years of dedication, She knows more about the gift shop and its history than ANYONE and shares her time and talents willingly.

I have known Sue Gikas for about 22 years and she has always been one of the most involved and giving of all the volunteers. She has given an average of 15 hours a week (at least) acting as a buyer, board president, gift shop committee chairman, cashier and super volunteer for all of those years. She knows more about the gift shop and its history than ANYONE and shares her time and talents willingly.

Volunteer Recognition

a BIG Deal

Gifts of Art

Bringing the world of art and music to the University of Michigan Health System. All exhibits and performances are free. For more information email Carrie McGintock at cmcgin@umich.edu or call 734-936-ARTS.

Gifts of Art

New Exhibits

October 20, 2008 – December 8, 2008

- NATURAL WORLD: TRANSPARENT WATERCOLORS  by Charles Dwoskin  Taubman Lobby, North, Floor 1  Open daily from 8 a.m.-5 p.m.
- LITTLE BITS OF SOLE: MOSAIC SHOES  Mosaic Artists of Michigan  Taubman Lobby, North display cases, Floor 1  Open daily from 8 a.m.-8 p.m.
- ANN ARBORSCAPES: DIGITAL PHOTOGRAPHY  Darice Rohde  Taubman Lobby, South, Floor 1  Open daily from 8 a.m.-8 p.m.
- METALS: FOR REAL  Melinda Hodge  Taubman Lobby, South, Floor 1  Open daily from 8 a.m.-8 p.m.
- CONNECTIONS: FIBER ART  Bacioli/Blowes  University Hospital Main Lobby, Floor 1  Open daily from 8 a.m.-8 p.m.
- RONDELS & SHELLS: NEW GLASS WORKS  Ametta Barne  University Hospital Main Lobby display cases, Floor 1  Open daily from 8 a.m.-8 p.m.
- REFLECTIONS: OIL PAINTINGS  Lynne Patron  University Hospital Main Corridor, West, Floor 1  Open daily from 8 a.m.-8 p.m.
- CINDERELLA’S REVENGE: SHOES & MIXED MEDIA  David Ian Grant  Cancer Center Main Lobby display cases, Level B2  Open daily from 8 a.m.-5 p.m.
- COLLABORATIVE SPIRIT: FIBER FABRICATIONS  Kathleen Briggs, Peg Kenny & Desiree Vaugn  Comprehensive Cancer Center, Level 1

Upcoming Exhibits

December 15 – February 9, 2009

- MYSTICAL SNOWFLAKES: THE TAROT & MORE  Dr. Thomas L. Clark  Taubman Lobby, North, Floor 1  Open daily from 8 a.m.-8 p.m.
- WIND-UP TOY ROBOT COLLECTION  Elaine Reed Collection  Taubman Lobby, North display cases, Floor 1  Open daily from 8 a.m.-8 p.m.
- K-12 STUDENT GROUP SHOW  Saline Area Schools  Taubman Lobby, South, Floor 1  Open daily from 8 a.m.-8 p.m.
- COLORS OF MICHIGAN: OIL & WATERCOLOR PAINTINGS  Marcia Sollay  University Hospital Main Lobby, Floor 1  Open daily from 8 a.m.-8 p.m.
- ART DOLLS  Rosie M. Chapman  University Hospital Main Lobby display cases, Floor 1  Open daily from 8 a.m.-8 p.m.
- MEDIEVAL ILLUMINATIONS: HISTORIC PIGMENTS ON PARCHMENT  Randy Asplund  University Hospital Main Corridor, West, Floor 2  Open daily from 8 a.m.-8 p.m.
- ANN ARBOR CLOSE UP & PARIS IN QUOTES  Pat O’Malley & Sandy Schopbach  Cancer Center Main Lobby display cases, Level B2  Open daily from 8 a.m.-5 p.m.
- CELL-ABRATE: MEDICAL PAINTINGS ON SILK  Dr. Nancy Fison Mallett  Comprehensive Cancer Center, Level 1  Open daily from 8 a.m.-5 p.m.
## Funding Requests Granted

### OCTOBER 2007 GRANTS

<table>
<thead>
<tr>
<th>Department</th>
<th>Item Description</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child and Family Life</td>
<td>Art and craft supplies</td>
<td>$25,000.00</td>
</tr>
<tr>
<td>Nursing 8B Hematology/Oncology Gynecology</td>
<td>Books, books on tape/CD player</td>
<td>$300.00</td>
</tr>
<tr>
<td>Nursing CVC 3 Moderate Care</td>
<td>2 compact refrigerators, 2 carts</td>
<td>$271.52</td>
</tr>
<tr>
<td>OT/PT – 6A, 4B and Mott</td>
<td>Nintendo Wii game system &amp; games, flat panel LCD TV</td>
<td>$1,028.18</td>
</tr>
<tr>
<td>C133 Med Inn Trauma Burn ICU</td>
<td>Nintendo Wii game system and games</td>
<td>$1,108.00</td>
</tr>
<tr>
<td>C133 Med Inn 5E and 5W</td>
<td>Ocean wonders aquarium cradle swing, take along swing, bouncer</td>
<td>$3,443.62</td>
</tr>
<tr>
<td>Nursing 5 West Mott Children's</td>
<td>4 Nintendo 64 hand controllers</td>
<td>$52.00</td>
</tr>
<tr>
<td>Nursing 5 West Mott Children's</td>
<td>4 bouncer seats and (4) baby swings</td>
<td>$268.00</td>
</tr>
<tr>
<td>Nursing 5 West Mott Children's</td>
<td>4 Bumbo baby sitter</td>
<td>$160.00</td>
</tr>
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</table>

### APRIL 2008 GRANTS

<table>
<thead>
<tr>
<th>Department</th>
<th>Item Description</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trails Edge Camp</td>
<td>Funding for 2008 camp session</td>
<td>$25,000.00</td>
</tr>
<tr>
<td>PEAC</td>
<td>Funding to support patient education initiatives by UMHS employees</td>
<td>$45,000.00</td>
</tr>
<tr>
<td>Med Rehab OT/PT Pediatric Traumatic Brain Injury</td>
<td>Therapeutic horseback riding</td>
<td>$1,850.00</td>
</tr>
<tr>
<td>Social Work Emergent Care</td>
<td>Meals, lodging, transportation in emergency use</td>
<td>$30,000.00</td>
</tr>
<tr>
<td>Office of Vice President for Medical Affairs</td>
<td>Transplant/Survival Flight Memorial</td>
<td>$75,000.00</td>
</tr>
<tr>
<td>Gifts of Art</td>
<td>Funding to support core programs</td>
<td>$200,000.00</td>
</tr>
<tr>
<td>Adult Ambulatory Psychiatry</td>
<td>Markers, crayons, colored pencils, pedometers, blank CD’s, educational materials/booklets</td>
<td>$1,300.00</td>
</tr>
</tbody>
</table>

### JULY 2008 GRANTS

<table>
<thead>
<tr>
<th>Department</th>
<th>Item Description</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pulmonary Rehabilitation</td>
<td>42” Plasma screen HDTV, wall mount for TV, DVD player</td>
<td>$200.00</td>
</tr>
<tr>
<td>Neurology – Michigan Alzheimer’s Disease Research Center</td>
<td>2 TV’s, educational materials</td>
<td>$2,600.00</td>
</tr>
<tr>
<td>Pediatric Endocrinology</td>
<td>Medical Identification Bracelet</td>
<td>$1,000.00</td>
</tr>
<tr>
<td>Child and Family Life</td>
<td>craft supplies, books, toys and games, educational materials,</td>
<td></td>
</tr>
<tr>
<td>Nursing 5 West Mott Children's</td>
<td>medical educational items, balloons, items for special events,</td>
<td></td>
</tr>
<tr>
<td>Observations Unit</td>
<td>camera supplies, musical instruments and batteries</td>
<td>$30,000.00</td>
</tr>
<tr>
<td>Turner Geriatric Center</td>
<td>Adult grief and loss group – 6 weeks</td>
<td>$1,300.00</td>
</tr>
<tr>
<td>Turner Senior Resource Center Outreach Program</td>
<td>Laptop computer, projector and media cart</td>
<td>$2,402.00</td>
</tr>
</tbody>
</table>

### PEAC Annual Awards

**2007 PATIENT EDUCATION GRANT RECIPIENTS**

Through the generosity of FRIENDS, the Patient Education Advisory Committee is able to assist UMHS departments fund projects that enhance patient education.

The following projects were funded in 2008:

- Venous Catheter Care Template – A manual for catheters used in the home tailored to the University of Michigan standards of care.
- Patients with Craniofacial Anomalies – Helping patients and families to better understand craniofacial anomalies and improve compliance with the patient’s treatment plan.
- Quitting Tobacco Booklet – A booklet to help UMHS inpatients quit tobacco use for good.
- 1-2-3 Magic Complete Package and Kids Book – Teaching materials used with parents and patients for improved, consistent approach for behavioral parenting skills and patient care management.
- Exercise Pro-version 4 software – Customize exercise programs for patients.
- The Spine Program Home Exercise Program – Improved patient handouts.
The New C.S. Mott
VIPs sign
former patient's sign
even current patient's sign a special beam

FRIENDS Events

Despite the first snow flurry of the season, two hundred guests, faculty and staff stood poised on the roof of the Taubman parking structure ready to make their mark on history. A Beam Signing Event held on October 29, 2008 marked a milestone in the construction of the new U-M C.S. Mott Children's Hospital and Women's Hospital. Over a two day period hundreds of individuals signed their names on two steel beams that will become part of the structure in early December and signify the end of the steel construction phase of the building project. The new hospital is scheduled to open in Fall 2008. Thank you FRIENDS!

SAVE THE DATE

The 2008 Holiday Party will be at the home of Nancy Bates
Tuesday, December 9th, 3-6 pm
All FRIENDS members, volunteers and board members are cordially invited.
RSVP to Waitzy Brown by December 1
734-936-5975 or waitzyb@umich.edu

840 Cherrystone Court, Ann Arbor
Officers and Board Members 2008-2009

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Past President.........................Molly Friedrichs
Secretary.............................Janet Fogler
Treasurer...............................Dean Lidgard
Co Vice President for Gift Shops......Jenny Carpenter
Co Vice President for Gift Shops......Patricia Kempnet
Assistant Vice President for Gift Shops...Open
Honorary Coordinator
for Social Services...........Ernestina Parravano
Membership......................Linda D. Potter
Newsletter......................Sandy McVeigh
Consulting Attorney By-Laws..........Leslie Kamil
Community Relations...............Dave Brudon
Programs.........................Daniel Fischer
Board Members..................Denise Landis
Members at Large..............Sally Edwards
Mac Cox
Lois Eckstein
Margaret Crandall
Laurie Carr
Diane Johnson
Dr. Norman Thompson
Sandy Plunkett
Meg Oleksiak
Sally Tamara Sutton
Hospital Financial Advisor..........Pam Chapelle
Gift Shop Manager..................Sandy Del Favero
Administrative Assistant............Waitzy Brown

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